



## SYSTEM REQUIREMENTS

To install and run this extension you must have a supported version of Adobe Premiere Pro installed on a computer running either Windows or OS X.

## HOW TO INSTALL ON

### Windows

- Close Adobe Premiere Pro if you already have it open
- Download and run the add-on installer, click yes – you may need to change your security permissions to run it
- Wait for the pop-up which states 'Installation successful', click any key to exit installer

### Mac

- Close Adobe Premiere Pro if you already have it open
- Run the installer package - you may need to change your security permissions to run it
- Click through to installation wizard

## HOW TO UNINSTALL ON

### Windows

Delete the extension folder at: C:\Program Files (x86)\Common Files\Adobe\CEP\extensions\com.mediasmiths.[company]-panel

### Optional:

Delete the extension data folder at: C:\Users\[User name]\AppData\Roaming\com.mediasmiths.[company]-panel\settings.json

### Macintosh

Delete the extension folder at: /Library/Application Support/Adobe/CEP/extensions/com.mediasmiths.[company]-panel

### Optional:

Delete the extension data folder at: ~/Library/Application Support/com.mediasmiths.[company]-panel

## **HOW TO USE THE EXTENSION WITHOUT LOGGING IN**

The panel allows you to browse and listen to tracks without logging in. For music download, you must be logged in.

## **HOW TO LOGIN**

To login, click the 'Login' icon that is located on the panel, just below the Firstcom Music logo on the right hand side. This will take you to the login screen. If you do not have a user account, simply click on "sign up" and the relevant website page will open in your default web browser. If you have forgotten your password, simply click on the forgot password link and you will be taken to a webpage to request a new one.

Take note: The panel can remember your login details and will automatically log in for you. If this login expires after some days, the panel remembers your username so you only need to enter your password. Login will also work better if the extension is docked to one of the windows in your workspace in Adobe Premiere Pro.

## **HAVE DIFFERENT ACCOUNTS WITH FIRSTCOM MUSIC**

If your user account is associated with multiple companies, you will be required to choose one company upon login. Once logged in, the company can be changed under 'Settings'.

Please take note: Only projects that you have created under the selected company will show under 'My Playlists'.

## **HOW TO ACCESS YOUR SETTINGS**

Click on the cog wheel to reach the 'Settings' page.

## **HOW TO SET YOUR DOWNLOAD LOCATION**

The default location of your downloads is set to:

C:/Users/[User name]/Documents/[name of extension]

You can set the download location by either entering a path in the field or browsing for a path by clicking '...'.  
Music files will automatically be saved in the selected download location.

The location may be on a network drive but this is only supported if you mount the network drive to a local path:

Mac: /Volumes/my-mountpoint/and/folder/

Windows: N:\my-mountpoint\and\folder\

## **ABOUT DOWNLOADING MUSIC**

When a download is initiated, the item is saved to a temporary location and is then moved to the path specified in 'Settings', from where it is imported into a bin structure in your current project in Adobe Premiere Pro. If you download "all edits and versions" or a playlist, the files will be downloaded to a folder within your chosen download path. This structure is replicated by the bins in your Premiere project.

Please note: When downloading "all edits and version" or a playlist, it can take several minutes for the download to be prepared by the server. During this time you will see a spinner on the download button.

## **WHAT IS THE DOWNLOAD FORMAT**

You can set the download of your audiofile downloads to be wav, mp3 or aiff.

## **WHAT IS THE DOWNLOAD BEHAVIOUR**

You can set your behaviour to download either:

1. All edits and versions for this track
2. The default edit only
3. Stems are also available to download

## **CHANGING YOUR ACCOUNT AFTER LOGIN (IF APPLICABLE)**

If your user account is associated with multiple companies and you have selected one company on login, you can later change this company under 'Settings'. Only playlists you have created under the selected company will show under 'My Playlists'.

## **VERSION**

This states the version number of the panel currently installed.

## **DEBUG MODE (HIDDEN)**

It is possible to turn on the debug mode in the panel, however, this is not recommended as it will create very large log files.

If you still need to do it in order to provide a more detailed error report for support staff, then:

1. Click "report an issue" in 'Settings' and take note of where the log file is located.
2. In the same folder as the log file, create a new utf8 encoded file loglevel.json containing: {"loglevel":"info"}
3. Restart the panel.
4. Now there should be a Debug mode option in 'Settings'. Check it and restart the panel.

To turn off the debug mode, simply uncheck the option in 'Settings'. To remove the option from 'Settings', delete the loglevel.json file that was created in step 2.

## **I HAVE AN UNTESTED VERSION OF ADOBE PREMIERE PRO**

Starting the panel on an untested version of Adobe Premiere Pro will show a warning. This warning can be turned off by unchecking version alert under settings.

## **HOW TO SEARCH MUSIC**

When you open the panel it will immediately trigger a blank search which will reorder the entire music library by newest release first. You can then either:

1. Enter keyword(s) in the search bar and press enter.
2. And/or Apply or remove filters.

## **HOW TO APPLY FILTERS**

With each search, available filters will update depending on the results of the previous search.

To add a filter, open the filter pane by clicking the filter icon. The filters are listed in a hierarchy. The symbol “>” indicates that an item is expandable. Expanding reveals a more granular level of that filter. To apply a filter, simply check the box to the right of the filter name.

Take note: Applying a filter triggers a new search and refreshes the list of additional filters that can be applied to your search results.

## **HOW TO GENERATE A CUE SHEET FROM THE PANEL**

The panel provides the ability to generate a Cue Sheet using the Cue Sheet Helper. Once music has been synced to your production, navigate to the tab ‘Cue Sheet Helper’ and click ‘Generate Cue Sheet’.

The Cue Sheet will open in a new browser window, providing a report of all music usage in the production - including track metadata, duration & start/end timings.

Note: Stems currently do not integrate with Cue Sheet Helper.

## **HOW TO ADJUST THE VOLUME FROM THE PANEL**

You have the ability to adjust the volume directly in the panel - the volume defaults to 50% and can be adjusted using the volume slider at the right-hand side of the play bar. Once adjusted, the panel will store the volume level – if the panel is closed and reopened, the volume will be set at the last used level.

## **WHAT DO I SEE IN MY SEARCH RESULTS**

Your search results will show you a view of 20 tracks maximum at a time. If the search has generated more than 20 track results then you can load more results using the ‘Load more’ button at the bottom of the search results. Clicking ‘Load more’ will load the next 20 tracks for your search.

The display for each track shows the following: album cover, track title, track duration, track description, track ID and a download button.

If you click on the album cover it will play the track best suited for your search. Clicking on the track ID will trigger a new search for the album ID (catalogue number), and reveal all of the other tracks on that album.

By clicking on the download button, you can either download the best version of the track or all edits, versions and stems, depending on the setting selected under ‘download behaviour’.

Please remember to login to download a track.

Each track in the search result may have several versions depending on the search executed.

Clicking on either the track title or the versions tab will expand the item, revealing the full description, the composer(s), associated society, and publisher of the track. Feel free to listen and/or download any version of the track.

## **WHAT ARE THE PLAYLISTS AVAILABLE**

### **THEMED PLAYLISTS CURATED BY US**

When opening the playlists page, a blank search for themed playlists is triggered. Search results load 20 themed playlists at a time, in alphabetical order. At the bottom of the search result there is a 'Load more' button that will load the next 20 themed playlists.

When clicking on the download button, you will download the entire playlist. A playlist can be expanded to show the individual tracks by either clicking on the playlist name or by expanding the tab. When expanded, you can listen and/or download (if logged in) individual tracks within that themed playlist.

### **MY PLAYLISTS**

In this section, you can find the personal projects you have created, as well as projects that have been shared or collaborated with you. 'My Playlists' may contain tracks, albums and other saved projects.

### **REPORTING AN ISSUE**

By clicking on 'Report an issue', you will see instructions on how to report an issue including the location of log files.

Send an email to the address specified with your contact details, a detailed description of how to recreate the issue (screenshots or a screen recording are very helpful) and attach the log file. The log file is located in:

Windows: C:/Users/[user]/AppData/Roaming/com.mediasmiths.[company]-panel/  
Macintosh: ~/Library/Application Support/com.mediasmiths.[company]-panel/



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